



# TECHNICAL TRAINING CERTIFICATION 2016

This is to acknowledge that

*Jackub Horcicka*

Has successfully attended and completed the Jusan Technology  
Seminar 2016 covering the following solutions:

**Fidelity** - Suite of Inbound and Outbound Contact Center Solutions

**CallXpress** - Web based Call Accounting and Traffic Analysis

**Recall** - Complete range of Call Recording Solutions

Training dates: March 1-2-3, 2016

Course Location: Courtyard Madrid Princesa Hotel

Jusan Head Office, Vivero 5, Madrid - Spain

**José Francisco Rodríguez**  
Support Manager, EMEA  
Jusan S.A.

**Moshé Lasry**  
Chief Executive Officer  
Jusan S.A.